

QUALITY POLICY

Customers are our #1 priority.

We exhibit our commitment to quality with:

1

Quality Products at Reasonable Cost

Providing Products and services of the highest possible standards that satisfy our customers' needs and expectations of quality, reliability and value.

2

Superior Customer Service

Knowing who our customers are and what they want. Each employee makes the commitment to first understand our customers' expectation and then to meet or exceed them.

3

On Time Delivery and Fill Rate Commitment

Ensuring that we have the materials, capacity and capability to meet our customers' delivery and fill rate requirements.

4

Teamwork and Open Communication

Working together as one team for the good of our customers, our company and each other. Employee empowerment, participation and honest communication foster an environment for total success.

5

Continuous Process Improvement

Striving to continuously improve every aspect of our business, we are committed to the implementation of a Six Sigma Business Strategy. We will communicate ideas to our customers and work with our suppliers for the improvement of our Quality Management System and all applicable requirements.

6

Product and Process Safety

Providing products and employing process of the highest safety standards. It is of the utmost importance that our customers receive the safest possible product and our employees work in safest possible environment.